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UNIVERSITY COLLEGE OF MEDICAL SCIENCES

(UNIVERSITY OF DELHI) & G.T.B Hospital

DILSHAD GARDEN, DELHI-110 095

F.No. (1) (4)/UCMS/CS/Air Conditioner/2011-12

Dated: 26th September, 2011

CIRCULAR

As you are aware that 168 no. of Hitachi brand Air-Conditioners have been installed in the various departments/sections/laboratories/seminar rooms/demo rooms etc. by M/s. Arrow IT Private Limited (Business partner of M/s. Hitachi Home & Life Solutions Ltd.). M/s. Arrow IT Private Limited is authorized for providing the warranty on behalf of M/s. Hitachi for next one year.

Further, I am to inform you that due to some technical problems/power load at the end of PWD, all Air Conditioners could not be energized, which are also in process. Out of 168 no. of ACs, at present, only 69 no. of ACs for the faculty members / faculty lounge / administrative offices have been functional/energized by PWD (Electric Division).

If any non-functionality is observed in any of the AC, out of 69 no. of said machines, **THE CONCERNED USER MAY DIRECTLY LODGE A COMPLAINT TO THE FOLLOWING COMPLAINTS NUMBERS:**

Hitachi Customers Care Number : 011-35324848

Mr. Mohit (Branch Service Incharge-East Delhi) : 91-9312198987

Mr. Shyam Batra, Director, M/s. Arrow IT Private Limited,

Contact No. 011-40550956 / 57 / 58 / 59, Fax No. 011-40550960

Mobile No. 91-9811824917

This is for your information & your co-operation is solicited.


(Principal)

Copy forwarded to:

1. H/D, UCMS
2. AR, Gen/Store/Acad/Accounts/Estab.
3. Security Officer,
4. Office copy
5. Office copy

Mr Niwaria Anil to
put up on website
A.T. Kanna

Circulate to all

A.T. Kanna

4/10/11

4/10/11


(Dy. Registrar)

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